



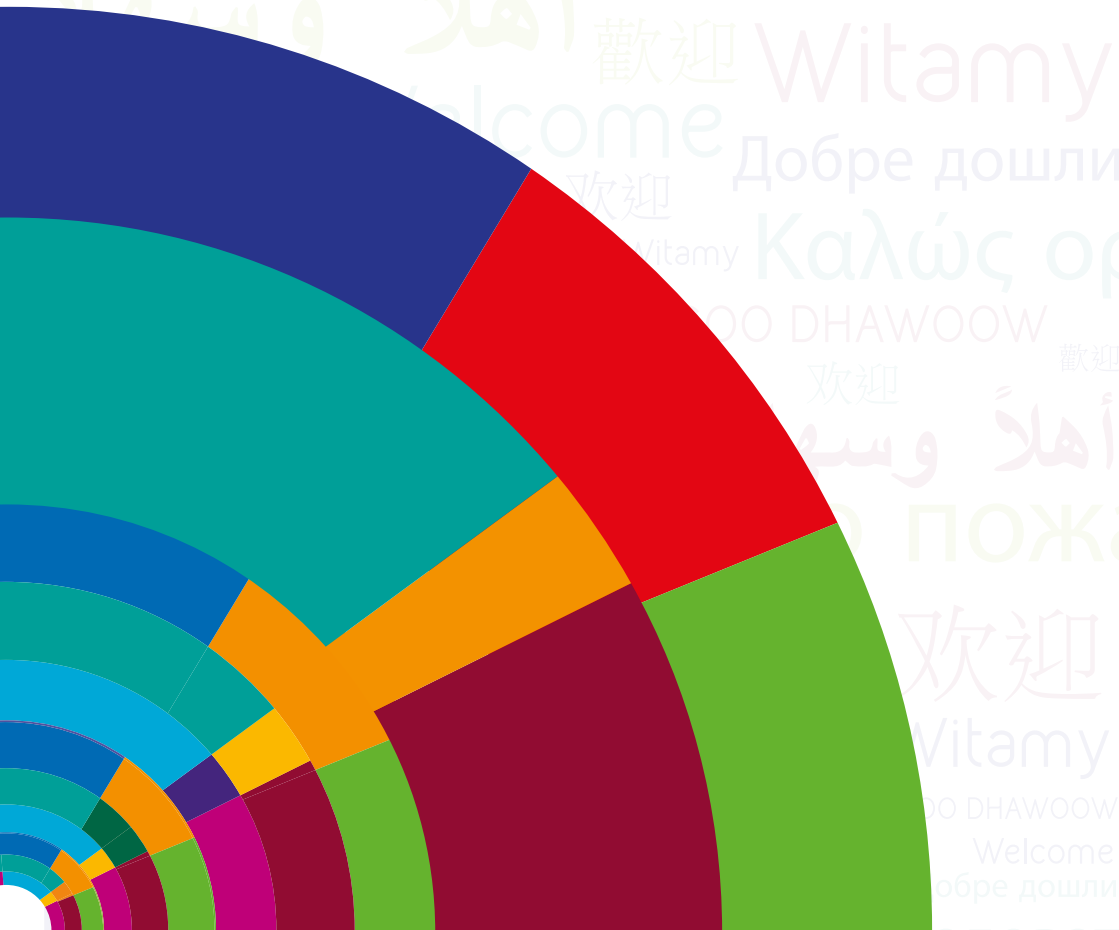
Mersey Care  
NHS Foundation Trust

Community and Mental Health Services



# Social Inclusion Team

Helping you to access NHS services



## Who are we?

The Social Inclusion Team facilitates knowledge of and access to health services, specifically for diverse cultural groups including BAME and D/deaf communities. We liaise with a range of professionals and agencies to support vulnerable individuals and families throughout Liverpool.

We have male and female health link and advocacy workers who provide support for individuals and groups living in the community who face difficulties accessing services and opportunities that contribute to improving their physical and mental wellbeing.

## What support do we offer?

The Social Inclusion Team aims to promote the health and wellbeing of you and your family, the team can offer practical advice and support on a wide range of issues including:

- helping with access to health services and registering with a general practitioner (GP)
- signposting to local services that you may need in the community
- supporting you to identify and link into community activities
- offering specialist advice based on your identified needs
- arranging for an interpreter/language support to be available when we visit you at home
- ensuring you have equal access to health care
- advocating on your behalf regarding your health and social issues.

## How to contact us:

**We are based in the local community and are available Monday to Friday from 9.00am to 5.00pm. Please call 0151 296 7433 or email: [siteam@merseycare.nhs.uk](mailto:siteam@merseycare.nhs.uk)**

If your call is put through to the answer phone, please leave a message and one of the team will call you back. We can visit you at home or arrange to see you at your local clinic or children's centre.

## Useful contact information

### NHS 111

NHS 111 is available 24 hours a day, 365 days a year. Calls are **FREE** from landlines and mobile phones. NHS 111 makes it easier for you to access urgent healthcare services when you need medical help fast.

**Call: 111 or visit their website: [nhs.uk/111](https://www.nhs.uk/111)**

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### Liverpool City Council

**Tel: 0151 233 3000**  
**[liverpool.gov.uk](https://www.liverpool.gov.uk)**

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### Women's Aid

**Tel: 0808 2000 247**  
**[womensaid.org.uk](https://www.womensaid.org.uk)**

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### Asylum Link

**Tel: 0151 709 1713**  
**[asylumlink.org.uk](https://www.asylumlink.org.uk)**

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### Merseyside Society for Deaf People

**Tel: 0151 228 0888**  
**[msdp.org.uk](https://www.msdp.org.uk)**

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### Migrant Help

**Tel: 0808 8000 630**

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### British Red Cross

**Tel: 0151 702 5067**  
**[redcross.org.uk](https://www.redcross.org.uk)**

